



General Terms of Service

1. Acceptance of Terms

By accessing or using the services provided by Rubbl Media Inc. ("we," "our," or "us"), you agree to comply with these Terms of Service. If you do not agree to these terms, please do not use our services.

2. Services Offered

Rubbl Media Inc. provides a range of services to assist businesses in branding, digital marketing, and web development. Our primary service categories include:

1. Branding & Design

- Brand Identity & Strategy
- Packaging Design
- Product Photography

2. Web & AI Automation

- Web Design & Development
- E-Commerce Solutions
- SEO & Analytics
- AI Workflow Automation
- AI Sales Assistant
- Online Reputation Management

3. Digital Marketing

- Social Media Content & Scheduling
- Copywriting & Campaign Strategy
- Paid Advertising
- Content Marketing

For a complete list of our services and to discuss how we can assist with your specific needs, please contact us.

3. Client Responsibilities

You agree to:

- Provide accurate and complete information when engaging our services.
- Make timely payments as outlined in your agreement with us.
- Comply with all applicable laws and regulations in connection with your use of our services.

4. Revisions and Approval Process

To provide the best service possible, Rubbl Media Inc. offers a structured revision process:

- **Revision Limits:** Each project includes up to 2 rounds of revisions unless otherwise agreed upon. Additional revisions may incur extra charges.
- **Client Approvals:** Once a phase or draft is approved, subsequent changes may be treated as new work and may incur additional fees.
- **Final Approval:** Clients must provide final approval for all project elements. Approval signifies acceptance of the work as-is, after which further modifications may require additional charges.

5. Ownership of Work

- All original content created by Rubbl Media Inc. for clients, including design files and artwork, remains the property of Rubbl Media Inc. until full payment is received.
- Upon full payment, clients may receive a license to use the work. In certain cases, clients may request the transfer of ownership of original files for a fee or under specific agreements.

6. Intellectual Property and Licensing

- **Standard License:** Upon full payment, clients receive a license to use the work as outlined in the agreement. This license grants usage rights but does not transfer full ownership unless specified.
- **Exclusive Rights and Buyouts:** For clients requiring exclusive rights or full ownership of original source files (such as design files or editable templates), an ownership transfer or buyout fee may apply.
- **Third-Party Materials:** If any third-party materials (e.g., stock photos, fonts) are used in the project, clients are responsible for securing necessary usage licenses, unless otherwise specified.

7. Use of Work in Portfolio and Marketing

Rubbl Media Inc. reserves the right to showcase completed work in our portfolio and marketing materials:

- **Portfolio Rights:** Unless otherwise agreed, we may display completed project elements, including designs, brand materials, and screenshots, in our portfolio, website, social media, or other promotional materials.
- **Client Confidentiality:** Sensitive project details or client information will not be disclosed without consent.
- **Opt-Out Option:** Clients may request exclusion from public portfolio use, which must be mutually agreed upon in writing.

8. Client-Provided Content and Warranties

- **Content Accuracy and Legality:** Clients agree to ensure that any content, trademarks, or materials they provide are accurate, lawful, and do not infringe on third-party rights.
- **Content Ownership:** By providing materials for the project, clients affirm that they have the right to use such materials, and that Rubbl Media Inc. is not responsible for any claims arising from their use.

9. Financing Options

For clients interested in financing, Rubbl Media Inc. offers flexible payment solutions through Klarna, Affirm, and Afterpay, integrated via Stripe. These options allow clients to manage their payment schedules conveniently. For detailed information, please refer to our [Financing Options Policy](#).

10. Project Timeline and Delays

- **Timeline Expectations:** Project timelines will be established upon agreement and may vary depending on the scope of work.
- **Client Delays:** Timely feedback and content provision are critical to project success. Any delay in client responses or asset submissions may result in an adjusted timeline and potential additional fees.
- **Force Majeure:** Rubbl Media Inc. is not liable for delays or disruptions due to circumstances beyond our control, such as natural disasters, government actions, or technical failures.

11. Third-Party Tools and Integrations

Certain services, such as web development or AI workflow automation, may involve third-party tools or integrations (e.g., software plugins, APIs, external services).

- **Limited Warranty for Third-Party Tools:** While we strive to integrate reliable third-party tools, Rubbl Media Inc. is not responsible for the ongoing functionality or compatibility of third-party services. Clients are responsible for understanding the terms of any third-party services utilized within their projects.
- **Tool Updates and Maintenance:** Clients who retain control of third-party integrations are responsible for updates, subscriptions, and ongoing maintenance unless they opt for an additional service agreement with us.

12. Limitation of Liability

To the fullest extent permitted by law, Rubbl Media Inc. shall not be liable for any indirect, incidental, or consequential damages arising from your use of our services.

13. Termination of Services

Either party may terminate the agreement if the other party breaches these terms:

- **Client Termination:** Clients may terminate the project with written notice. In such cases, clients are responsible for payment for work completed up to the termination date.
- **Agency Termination:** Rubbl Media Inc. reserves the right to terminate services if the client fails to adhere to these terms, including but not limited to delayed payments or refusal to provide necessary information.
- **Refund Policy:** Refunds will be issued at Rubbl Media Inc.'s discretion based on the percentage of work completed and any associated costs incurred.

14. Governing Law

These Terms of Service shall be governed by and construed in accordance with the laws applicable to the jurisdiction where Rubbl Media Inc. operates.

15. Changes to Terms

We reserve the right to modify these Terms of Service at any time. Any changes will be effective immediately upon posting on our website. Your continued use of our services after any changes indicates your acceptance of the new terms.

16. Contact Information

If you have questions about these Terms of Service, please contact us at:

Rubbl Media Inc.

Email: askus@rubbl.media